



# Connect With Us



Customer Service & Payments  
Mon. to Fri 8:30 a.m. to 4:30 p.m.  
1-877-871-2215  
customerservice@grandbridgeenergy.com



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myaccount.grandbridgeenergy.com



Outage Centre & Live Chat  
Text: 1-888-726-1139  
Call: 1-833-769-3701  
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Mailing Address  
39 Glebe Street, P.O. Box 1060  
Cambridge ON  
N1R 5X6



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## My Billing Summary

<b>Balance Forward</b>	(\$41.06)
Previous Balance	(\$41.06)

### Your Electricity Charges

**Electricity** ..... \$25.87

This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition. For a detailed explanation of electricity terms, please visit [www.oeb.ca](http://www.oeb.ca)

**Delivery** ..... \$39.45

These are the costs of delivering electricity from generating stations across the Province to Grandbridge Energy then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges is fixed and does not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Grandbridge Energy collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

**Regulatory Charges** ..... \$1.97

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

**H.S.T. (Reg. no. 865697585RT0001)** ..... \$8.75

**Ontario Electricity Rebate** ..... (\$8.81)

**Current Charges**

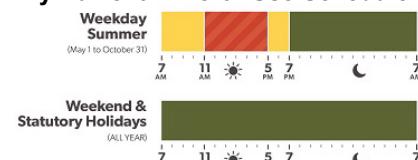
**Total Amount Due**

Total Ontario Support: \$8.81. To learn more about the province's electricity support programs, visit [Ontario.ca/yourelectricitybill](http://Ontario.ca/yourelectricitybill).

### Electricity Charge Breakdown

Usage (kWh)	Rate (¢)	Amount
On-Peak	15.80	\$5.02
Mid-Peak	12.20	\$5.04
Off-Peak	7.60	\$15.81

### My Current Time-of-Use Schedule



Meter Number	Current Reading	Previous Reading	Multiplier	Days	Usage	Adj Factor		
ELEC 123456	xxx xx/xx	61859	xxx xx/xx	61578	1	30	281.18 kWh (Actual)	1.029000